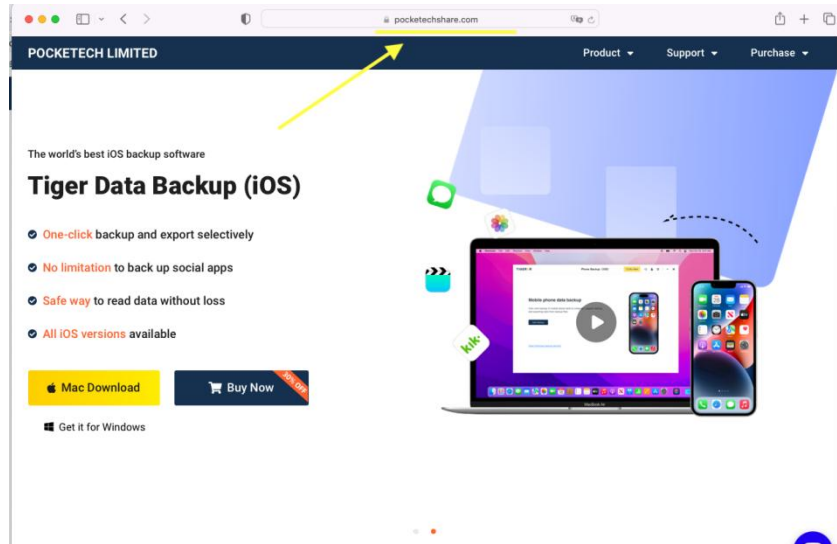


# How to backup data

## 1. Get desktop companion

Open [pocketechshare.com](https://pocketechshare.com) with a browser on your computer, to get it!

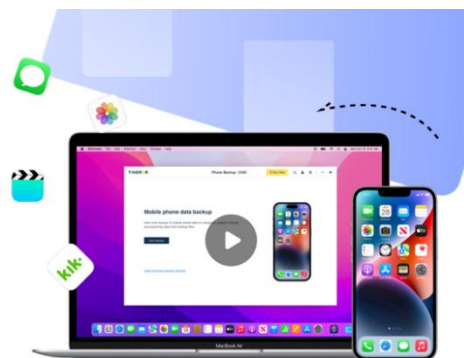
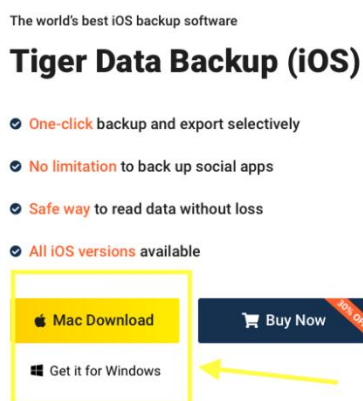


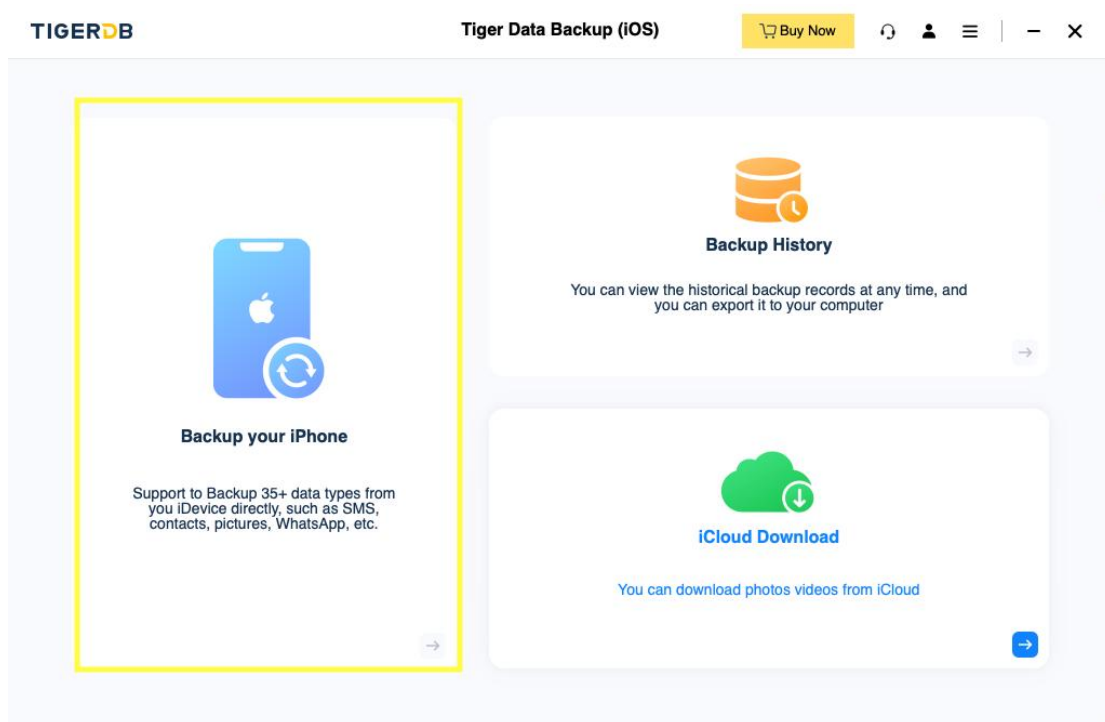
Video tutorial:

[https://youtu.be/njQD\\_THBH88](https://youtu.be/njQD_THBH88)

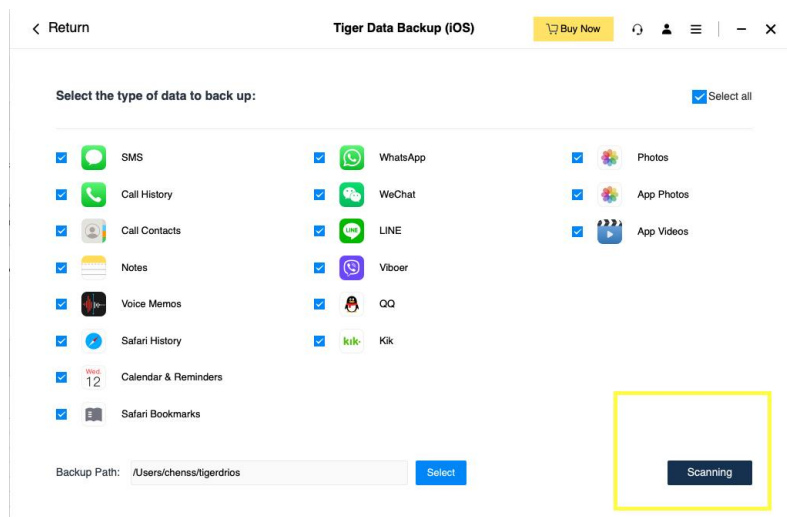
## 2. Start to backup data

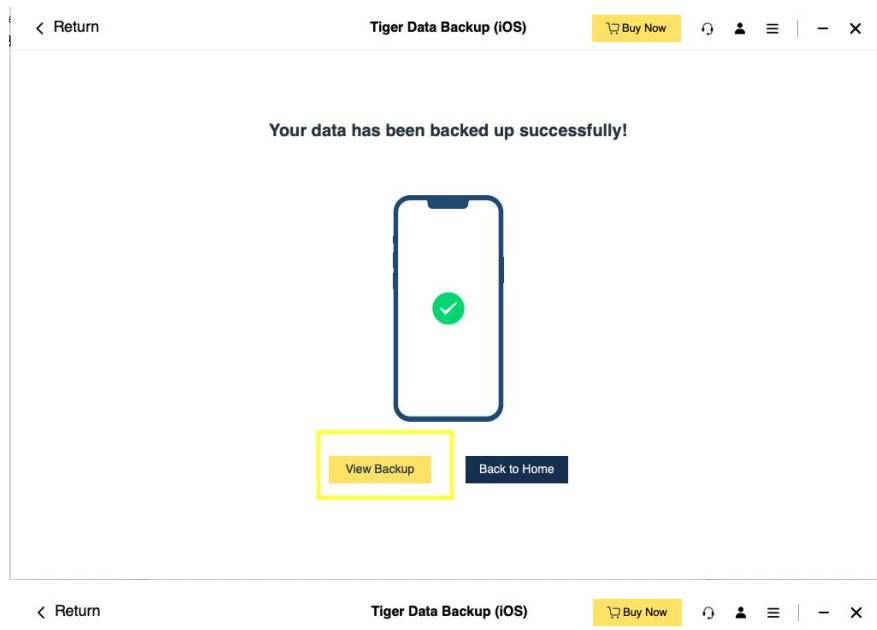
Install the software based on the system of your computer, then open the software and start to backup the data.





### 3. Start the backup process





Backup History [+ Create New Backup](#)

Names	Devices Details	Time	Size	More
yl的iPhone	iPhone 6s Plus	2023/05/15 15:42:36	141.94 MB	<a href="#">View</a>
yl的iPhone	iPhone 6s Plus	2023/04/07 09:45:09	5.94 MB	<a href="#">View</a>

If there are no backup files in the list, you can manually add files from other paths. [Choose path >>](#)

## 4. Here are some common problems about data recovery.

### A. About preparation

#### 1) Do I have to use a computer?

Yes, mobile phone data must be recovered using a computer, and mobile phone data needs to be backed up to a computer for scanning and parsing.

#### 2) Are there any requirements for the data cable?

The data cables on the market are basically available, and the original data cables are the best. Tips: Being able to charge is not the only indicator of normal data cable. Some

old data cables can be charged, but there may be no data transmission function, if your phone has not been connected to the computer, you can try to change a data cable.

**3) Are there any requirements for computers?**

With no special requirements, we support Windows and macOS.